



Citizens Federal Savings and Loan Association has the following services that allow our customers to access their account information using alternative systems for delivering retail banking services:

### **ATM**

Citizens Federal has a proprietary ATM located at our Drive Thru facility located at 126 N Main Street, Bellefontaine OH 43311. Customers can perform fee-free deposit and withdrawal transactions using their debit or ATM card.

A proprietary ATM was added to our new building at 100 N Main Street, that opened in October, 2022.

Citizens Federal offers access to additional ATM's through Money Pass which allows our customers to use the ATM of any member financial institution and that institution will not charge an access fee.

Citizens Federal's fee would still be charged.

### **Telephone Banking**

Citizens Federal offers Voice Banking via telephone by calling 1-844-539-6763.

### **On-Line Banking**

Citizens Federal consumer customers can access their account information through our website at [citizensfederalsl.com](http://citizensfederalsl.com) by enrolling in On-line Banking. This service allows an individual to sign up for and view their account statement, set account alerts, pay bills, monitor account transactions and transfer funds between Citizens Federal accounts.

### **Mobile Banking**

After enrolling in On-line Banking, Citizens Federal customers can download our Mobile App. This service allows an individual to view their account statement, set account alerts, pay bills, monitor account transactions and transfer funds between Citizens Federal accounts. Additional services provided include Mobile Capture by taking a picture of the front and back of a check for deposit and Card Hub which allows you to turn your debit card on and off.